## Manager's Report

## Gardener

Following the retirement of one of our gardeners in November 2015, we have been fortunate to take on a new, highly qualified and experienced member of staff as his replacement. JN was formerly the acting Head Gardener at the historically significant Belle Vue Park in Newport.

# **Green Flag**

The crematorium was assessed for a Green Flag Award on 3<sup>rd</sup> June. The results are pending. The award recognises the very best in parks and open spaces. The crematorium has received significant administrative and technical support from the Green Services section of Newport City Council's Streetscene and City Services in entering for the award.

## **Statistics**



### Book of Remembrance Online

The overall number of different users who have viewed the online Book of Remembrance is 16120 at the time of writing.

There has been a very significant drop in the number of page views since March 2016. I suspect that there may be a reporting error from the web hosts, but this needs further investigation.

#### **MEMORIAL SALES**

MONTH	VASE BLOCKS	SANCTUM 12	LEASE RENEWALS		
March 2016	3	4	20		
April 2016	2	2	3		
May 2016	4	1	2		

#### CREMATIONS

	2016	2015	2014	2013	2012	2011	2010	2009	2008	2007	2006
Jan	240	262	278	220*	254	278	254	283	298	279	263
Feb	243	262	254	200*	268	256	226	262	227	239	225
Mar	277	287	241	267	279	249	235	253	218	250	241
Apr	268	245	222	268	237	193	229	222	246	227	227
May	266	230	234	274	270	232	198	204	236	224	226
Jun		241	239	218	193*	232	235	206	201	224	202
Jul		237	257	211	175*	204	208	205	206	247	202
Aug		187	206	183	168*	241	198	191	223	220	215
Sep		232	204	194	158*	221	218	204	210	211	211
Oct		225	243	234	186*	233	232	225	251	241	210
Nov		249	222	226	176*	220	219	212	200	225	217
Dec		266	248	200	182*	234	227	238	234	207	186
TOTAL	1294	2913	2848	2695	2546*	2793	2679	2705	2750	2794	2625

\*Figures marked with an asterisk are at times with reduced service provision due to the installation of mercury abatement plant.

Cremation figures for Jan – May are 6 lower than for the same period last year.

Keeping the crematorium website updated with details of service availability seems to have paid off, with considerably higher take-up of early morning cremation times having a positive impact on the lead-in time for funeral bookings.